

# KERALA STATE ELECTRICITY BOARD

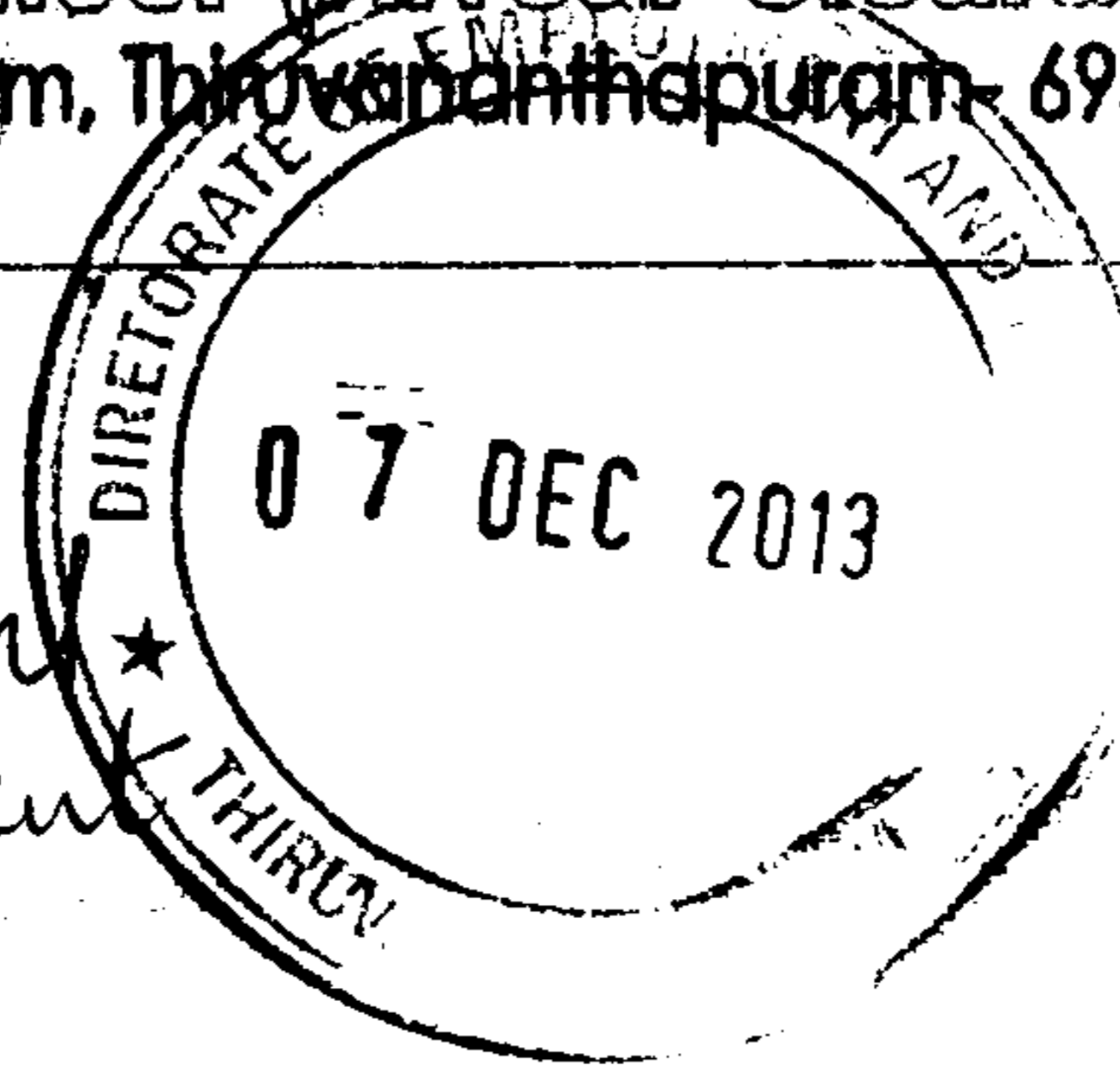


Office of the Deputy Chief Engineer (Arrear Clearance Cell),  
8th floor, Vidyuthi Bhavanam, Pattom, Thiruvananthapuram - 695 004

No: ACC/105/24/13-14/5

Dated 13.11.2013

To The Director  
Directorate of Industrial  
and Employment  
Thycaud.  
Sir, Thiruvananthapuram.



36998

Sub: - Settlement of Electricity charge arrears under One Time Settlement  
Special Scheme - Request to avail the scheme - Regarding

Ref: - B.O. No: 2335/2013 dated 31.10.2013 of KSE Board (Copy enclosed).

KSE Board has been extending One Time Settlement and Special schemes in the past years to settle the arrears of electricity consumers. A major portion of the arrear belongs to the Government Departments, Public Sector Undertaking, Government institutions and Local Bodies. It is noticed that the above Government consumers have not actively participated in the earlier schemes and the arrears with surcharge are accumulating. Based on the request from various stake holders, Board has now introduced a new One Time Settlement special scheme, with effect from 01.11.2013, vide Board Order under reference, as a last chance for all the consumers to settle the arrears.

As per the scheme the interest rate will be reduced to 6% for the arrear exceeding 3 years, in the place of 18% normal rate. The details of the scheme is provided in the Board Order attached. The last date for receiving application for One Time Settlement will be 31.12.2013.

You are requested to direct all the offices/units under your control, to make use of this One Time Settlement facility to clear the arrears at the reduced rate, within the time frame stipulated in the Board Order. Your timely and active intervention to make this scheme successful will be highly appreciated.

Enclt No: 35/181/13 dated 12/13

Yours faithfully,

Copy to all institutes under ITD  
thru website.

Deputy Chief Engineer

**KERALA STATE ELECTRICITY BOARD**  
**ABSTRACT**

Settlement of arrears of EHT, HT & LT consumers - One Time  
Settlement – Special Scheme – Orders issued.

**DISTRIBUTION PROFIT CENTRE**

B.O (FM) (Genl) No.2335 / 2013 (M (D&GE)/D2/AEE/OTS-1/2013-14) Dated, Thiruvananthapuram. 31.10.2013.

- Read:-
1. B.O (FB) (Genl) No.2878/2011 (DPC1/5/OTS/2011) dated 14.12.2011.
  2. B.O (FB) (Genl) No.387/2012 (DPC1/OTS-Special Scheme/2012) dated 17.2.2012.
  3. B.O (FB) (Genl) No.1435/2012 (DPC1/OTS-Special Scheme/2012) dated 27.7.2012.
  4. B.O (FB) (Genl) No.2193/2012 (DPC1/OTS-Special Scheme/2012) dated 19.11.2012.
  5. B.O (FB) (Genl) No.2546/2012 (DPC1/OTS-Special Scheme/2012) dated 27.12.2012.
  6. B.O (FM) (Genl) No.119/2013 (DPC1/OTS-Special Scheme/2012) dated 17.1.2013.
  7. Letter No. GB/CE (DS)/OTS/2013-14/1136 dated 22.06.2013 of the Chief Engineer (Distribution South), Thiruvananthapuram.
  8. Letter No. CE(DC)/GB1/OTS/13-14/1534 dated 25.07.2013 of the Chief Engineer (Distribution Central), Ernakulam.
  9. Note No. Comml II/AEE-1/OTS/2013-14/219 dated 30.09.2013 of the Chief Engineer (Commercial & Tariff).
  10. Full Time Members' decision dated 22.10.2013 and dated 31.10.2013 on File No. M(D&GE)/D2/AEE/OTS - 1/2013-14.

**ORDER**

The Board had vide order read as 1<sup>st</sup> paper above extended the One Time Settlement Scheme, which was in force at various interval periods up to 31.03.2012. Simultaneously, the Board had introduced a special scheme vide order read as 2<sup>nd</sup> paper above to settle long pending arrears of EHT, HT & LT consumers for the period from 1.2.2012 to 31.3.2012. Further, the Board introduced a special scheme vide order read as 3<sup>rd</sup> paper above to settle pending outstanding arrears of EHT, HT & LT consumers for the period from July 2012 to October 2012 and further extended till 31.03.2013 with the conditions.

A lot of requests are coming from various corners regarding extension of OTS scheme.

The Distribution Chief Engineers requested for the extension of the scheme to give one more chance to the consumers to settle the long pending arrears through which a lot of pending cases can be settled.

The Chief Engineer (Commercial & Tariff) has remarked that considering various requests received from consumers this scheme can be extended up to 31.03.2014, in view of consumer satisfaction and further extension need not be given.

Having examined the matter, the Board has decided to re-introduce One Time Settlement special scheme to settle long pending arrears of LT, HT & EHT consumers for a period up to 31.03.2014, with the following conditions:

1. Consumers having arrears for a period more than one year will only be considered for settlement. All eligible consumers including RR initiated and court cases shall be offered the scheme.
2. Principal amount along with interest shall be remitted in lump sum. There is no provision for instalments.
3. If the outstanding arrear exceeds 3 years, interest will be charged @ 6% for the entire amount. For outstanding arrear exceeding 2 years but lower than 3 years, the applicable interest shall be @ 8%. For arrears exceeding one year but not exceeding 2 years, the interest shall be @ 10%.
4. Minimum demand charges/ fixed charges demanded can be limited to a period of six months after disconnection if the connection is dismantled.
5. No charges shall be levied after due date of dismantling except by way of minimum guarantee/ rental liabilities, if the connection is dismantled.
6. In case a connection is dismantled and accounts settled under this scheme and the party wants the connection to be re-effected subsequently, they have to apply afresh for a new connection or they may avail re-effecting of service as per Clause 41(5) of the Terms & Conditions of supply, 2005.
7. After accepting payment in cases where RR action has already been initiated, the case will be taken up with Revenue Department for withdrawing revenue recovery action if the consumer deposits the collection charges.
8. The settlement under litigation shall be done subject to the withdrawal of court cases if any.
9. Application from LT consumers who opt for this scheme shall be accepted in the concerned Electrical Section. The cases shall be forwarded to concerned Deputy Chief Engineers of Electrical Circles for settlement. Deputy Chief Engineers of Electrical Circles shall be authorized to settle arrears of LT consumers without any financial limit.
10. Application from HT/EHT consumers who opt for this scheme shall be accepted in the office of the Special Officer (Revenue). The cases shall be put up to Full Time Members for

settlement. Full Time Members shall be authorized to settle the arrears of EHT, HT consumers

11. Public Relations Officer / Deputy Chief Engineers shall give wide publicity regarding the scheme.
12. Intimation shall be given before 30.11.2013 to each eligible consumer clearly indicating the savings that the consumer can get on opting the scheme. The Senior Superintendent at Section level and Special Officer (Revenue) at Corporate level will be responsible for intimating the consumers having arrears. Last date of receiving application shall be 31.12.2013. Last date to issue demand notice shall be 31.01.2014. Last date for remittance by the consumer to avail the OTS shall be 31.03.2014.
13. Wide publicity shall be given from Section level also individually to consumers having long pending arrears informing that no further extension will be given for clearing arrears at reduced interest rate.
14. Senior Superintendent of concerned Section shall be entrusted for monitoring the progress of the scheme, he/she will be accountable for any complaint from the consumer in future regarding the lack of information for utilization of the scheme. The Executive Engineer of Electrical Division and Deputy Chief Engineer of Electrical Circle shall strictly monitor the performance of this scheme.
15. The Deputy Chief Engineer, Arrear Clearance Cell, office of the Chief Engineer (Commercial & Tariff) shall be authorized for monitoring the scheme at corporate level and shall be authorized to intimate the details of the scheme directly to the Head of all Government Departments, Public Sector units, Government Institutions and Local bodies. Special Officer (Revenue) shall intimate the details of the scheme to all HT/EHT consumers having long pending arrears.
16. The details of the amount collected through this scheme shall be reported to the Deputy Chief Engineer, Arrear Clearance Cell, Office of the Chief Engineer (Commercial & Tariff) by the Deputy Chief Engineers of Electrical Circles as part of corporate level monitoring and consolidation to the Board.
17. Cases already settled under previous schemes will not be reopened.
18. This scheme is not applicable for settling theft cases.

Orders are issued accordingly.

By Order of the Board,  
Sd/-  
N.Madhusoodanan Asari,  
SECRETARY.

To

The Chief Engineer, Distribution (South/Central/North).  
The Chief Engineer, Transmission (South /North).  
The Chief Engineer (Commercial and Tariff).  
The Special Officer (Revenue).  
The Deputy Chief Engineer, Electrical Circle, .....  
The Deputy Chief Engineer, Arrear Clearance Cell, office of the Chief Engineer  
(Commercial & Tariff).

Copy to:

The Chief Vigilance Officer.  
The Legal Adviser & Disciplinary Enquiry Officer.  
The Chief Engineer, .....  
The Financial Adviser/ Chief Internal Auditor.  
The Senior Law Officer/ Deputy Secretary (Administration).  
The Director (IT)/Public Relations Officer.  
The Deputy Chief Engineer, Commercial/TRAC  
The Deputy Chief Engineer, Transmission Circle, .....  
The Executive Engineer, .....  
The Assistant Executive Engineer, .....  
The Assistant Engineer, .....  
The Regional Audit Officer, Electrical Circle .....  
The RAO, ECA, Vydyuthi Bhavanam, Pattom.  
The Legal Liaison Officer, Power House, Kochi.  
The TA to Chairman/ Member(Generation (Civil) /Transmission  
& System Operation/Distribution & Generation (Electrical)).  
The PA to Member (Finance)/Secretary.  
The Fair Copy Superintendent/ Library/ Stock File.

Forwarded / By Order

Bhaly Shiva

Assistant Executive Engineer.